



111 Eastgate Booking Terms and Conditions

Contact Judith Belton
112 Eastgate
Pickering
North Yorkshire
YO18 7DW
Tel: 01751 471409,
Email: home@holidaypickering.co.uk

Thank you for choosing to book with **111 Eastgate**. We look forward to welcoming you. By making this booking you are entering an agreement with us. Please read our terms and conditions of booking below.

Prices

The price of the accommodation includes the following:
Electricity, gas, bed linen and towels, hot water, central heating,

Pets

Sorry, we do not allow pets at this property.

No Smoking

Please do not smoke in this property.

Acceptance of Children

We welcome children of all ages. Please be advised that the stairs to the top floor are narrow, steep and with a low ceiling height on the return. The banister rails along the top landing are at a height of 30 inches. Please see access statement.
We provide a high chair. We can also provide a travel cot, but please bring your own bedding for this.

Cancellation and Insurance

By making your booking, our agreement is a legal contract and your deposit is non-refundable. If you cannot take your holiday and the booking cannot be re-let, you are still liable to pay for the booking in full, even if we have not yet received your balance.

If we do succeed in re-letting the booking, you are no longer liable for the balance, or we will refund it to you if you have already paid it.

Please note that your deposit is not refundable under any circumstances. We would recommend that you take out cancellation insurance to cover this cost.

Non-availability of Accommodation

We would only cancel your holiday if your accommodation was unavailable for reasons beyond our control (fire, flood, storm damage etc.). We would however attempt to find you alternative accommodation. If this was not possible, or unacceptable to you, then we would refund all monies paid by you for the holiday. Our liability would not extend beyond this refund.



Arrival

Your accommodation will be available to you from **3.30pm** on the day of arrival, unless otherwise arranged. We may not be able to accommodate you if you arrive earlier than the agreed time as we will be busy preparing your rooms. Please let us know what time you expect to arrive.

Late arrival procedure

Please ensure you contact us as soon as possible if you are held up and will be arriving later than advised.

Car Parking

There is space for two average sized cars on-site. Cars are parked at your own risk. We do not accept responsibility for any loss of or theft from a vehicle however it is caused.

Departure

Please be ready to leave the accommodation by **10.00am** on the day of departure, unless otherwise arranged. We need to be able to prepare the property for guests arriving in the afternoon.

Damages and Breakages

Please take care when staying in our property. You are responsible and liable for any breakages or damages, which you cause, to the accommodation or its contents. All we ask is that you report any incidents as they occur, so that we can arrange repair, replacement or renewal as quickly as possible. We do not normally charge for minor breakages, but we may send you an invoice for repair or making good if the damage or breakage is significant, and we may make an additional charge of £50 if you did not report this to us before your departure.

Liability

We do not accept any liability for any damage, loss or injury to any member of your party or any vehicles or possessions, unless proven to be caused by a negligent act by ourselves or our employees or contractors whilst acting in the course of employment.

Security

You are given keys for the house. Please ensure that you lock up as appropriate when you leave the property and at night. You are responsible for the insurance of your personal property while you are staying with us. Please remember to return the keys when you leave!

Privacy Policy

Any data collected during the course of this booking will be stored on our computer(s). With your permission we may from time to time contact you about promotions and offers. We will not share your details with any third party.

We look forward to welcoming you to 111 Eastgate.

Judith Belton & Ben Hayes

112 Eastgate

Pickering

N Yorks

YO18 7DW

Tel 01751 471409 / 07770 983694